Flower Club Terms & Conditions

These Terms & Conditions set out the basis of your membership in Featherstone's Flower Club 2027. By purchasing a membership, you agree to the following:

1. Membership & Sessions
- Flower Club 2027 runs from March to December and has 10 scheduled sessions.
- Membership covers 9 sessions. The 10th session is built in as a "free allowance" in case you need to miss one.
- If you choose to attend all 10 sessions, there is an additional charge of £65 for the extra session.
- Sessions take place at Featherstone Flowers, Berry Court Farm, Stockbridge.

2. Payments & Refunds
- Membership fees are non-refundable once paid, except in exceptional circumstances at our discretion.
- If you drop out mid-year, your place may be offered to someone on our waiting list.
- If successfully transferred, we may refund the remaining balance (pro-rata), but this is not guaranteed and refunds cannot be backdated.
- Payment plans are available, allowing you to spread the cost over six months at no extra charge.

3. Missed Sessions & Flexibility Flower Club runs for 10 sessions.
- Membership covers 9 sessions, with the 10th included as a built-in allowance in case you need to miss one.
- If you attend all 10 sessions, there is an additional charge of £65 for the extra session.
- For your 9 paid sessions: if you cannot attend, you will still receive the session handouts and may collect a bucket of flowers by arrangement.
- Limited flexibility is available to swap between Monday and Tuesday groups if space allows, but this cannot be guaranteed.

4. Cancellations by Featherstone Flowers
- Sessions run in all weathers; if conditions are poor, we may move indoors.
- If weather is dangerous or in the event of staff illness/unforeseen events, we reserve the right to reschedule or provide an online alternative. Refunds will not be offered.

5. Health & Safety
- Attendance at Flower Club is at your own risk.
- Please wear appropriate footwear and clothing for outdoor work.
- Participants must inform us of any relevant allergies or health concerns.
- Children and pets are not permitted unless agreed with us in advance.

Terms & Conditions Continued.

6. Materials & Equipment

- New members will receive a welcome pack, including snips, a flower bucket, and a copy of A Guide to Sustainable Floristry Mechanics.
- All vessels required for sessions are provided by Featherstone Flowers.
- These are for use during the session only and remain the property of Featherstone Flowers, unless otherwise stated.
- In most cases, members take home the flowers they have cut or arranged. Occasionally, for special projects or events, arrangements may be retained by Featherstone Flowers.

7. Photography & Marketing

- We may take photographs during sessions for use in marketing materials.
- If you do not wish to be photographed, please let us know in writing before attending.

8. Communication & Data

- By joining Flower Club, you consent to us contacting you by email and WhatsApp with relevant information, resources, and updates.
- Your details will be handled in line with our Privacy Policy and never shared with third parties.

9. Liability

- Featherstone Flowers is not liable for loss or damage to personal belongings, or for personal injury, except where caused by negligence.